

# Using PicklesLIVE at your place of work

Pickles Auctions Pty Limited | ABN 32 003 417 650

## **Pickles**

### 1. Corporate Network Requirements for PicklesLIVE

- When using a company network to participate in a Pickles Live auction the firewall needs to be configured to permit outbound connections. The system requires TCP port 1935 to be open on network firewalls to enable the use of Flash Player audio, and ports 443 and 80 to be open to enable http and https access.
- To enable audio/video streaming, the following IP addresses may need to be whitelisted

52.45.176.54
23.22.138.17
52.22.95.111
35.171.70.127

- If your company policies do not allow you to download and install Flash Player, sound will not be enabled within PicklesLIVE.
- If you are using Internet Explorer and letters are displaying instead of icons in the Item Details section, it is likely that certain fonts are being blocked. These fonts are served from the website <a href="https://au.velocicast.io/icon">https://au.velocicast.io/icon</a> font/fonts/

The following files may be blocked by your network. Please contact your IT network administrator for assistance:

- ionicons.eot
- pickles-icons.eot

Your company IT Department to assist with opening up the relevant ports and whitelisting the IP addresses above.

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## 2. Downloading Adobe Flash Player

When using the PickleLIVE app for the first time, make sure you download Adobe Flash Player to enable the sound by clicking on the red Flash Player icon located on the item image. Follow the instructions below to download and install.

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		<b>#206</b> - CP 06/12, Built 05/12, Mazda, CX-5, KE1021 Maxx SKYACTIV-Drive AWD Sport, Wagon, 5 Seats, 5 Doors									
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	ITE	M LI	ST CP 03/14, Built 02/14, Toyota, RAV4, ZSA42R M114 GX 2WD, Wagon, 5 Seats, 5 Doors #202 - CP 10/14, Built 08/14, Holden, Cartiva, GG M114 5 LT	Pickle 209-Ink 90,491 White 94,300	esAuct Sold Passed In	<b>tions</b> \$14,000	KE1021	Maxx SKYA nmary Sunshine VIC Wagon 4 cyl 2.2 Ltr	CCTIV-Drive A Cond. Report	WD Spor	t, ages ms rts
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			CP 03/14, Built 02/14, Toyota, RAV4, ZSA4ZR MY14 GX 2WD, Wagon, 5 Seats, 5 Doors #202 - CP 10/14, Built 08/14, Holden, Captiva, CG MY14 5 LT, Wagon, 5 Seats, 5 Doors #204 - CP 04/14, Built 02/14, Ford, Kura TE Trend Purs/Shif WD	Pickle 209-Ink 90,491 White 94,300 Grey 78 510	sold Sold	\$14,000 \$14,400	KE1021	Maxx SKYA nmary E Sunshine VIC Wagon 4 cyl 2.2 Ltr KE1021	COND. Report	WD Spor Im 143,265 Ki 6 Spd Spo Automatic Red ve AWD Sport Sea	t, ages ms rts ; Wagon, 5 ts, 5 Doors

#### Installation Instructions

**Firefox:** click on the 'Get Adobe Flash Player' button. The Adobe page is opened. Follow instructions to download and install plugin. Restart browser.

**(Mac) Safari:** click on the 'Get Adobe Flash Player' button. The Adobe page is opened. Follow instructions to download and install plugin. Restart browser.





**Internet Explorer:** If you are NOT running a Windows 8 or above Operating System, or and older version of Internet Explorer, you will need to download and install Flash Player manually.

**Edge/ Internet Explorer:** As of Windows 8, If you are using Internet Explorer or Edge on Flash Player will be pre-installed.

**Please Note:** Some companies will disable 'Adobe Flash' within Edge and Internet Explorer browsers on their corporate machines. To turn on Flash, please follow the below instructions: (*If this is disabled and you are unable to complete the below, please contact your IT department*)

#### Edge

- 1. On your computer, open Microsoft Edge.
- 2. On the top right-hand corner, click the '....' Icon settings and more.
- 3. Click 'Settings' near the bottom of the menu that appears.
- 4. Click View 'Advanced Settings' under the Advanced Settings header.
- 5. Toggle Use Adobe Flash Player to 'On'

	≪ Advanced settings -⊐						
	Some settings are managed by your organization						
	Show the home button						
	On						
2	Start page $\checkmark$						
	Block pop-ups						
	On						
ł	Use Adobe Flash Player						
	On						
	Open sites in apps						
	On						
	Choose which sites open in apps						

## **Pickles**

#### **Internet Explorer**

- 1. On your computer, open Internet Explorer
- 2. On the top right-hand corner, click the tools Icon.
- 3. Click 'Manage Add-ons' near the bottom of the menu that appears.
- 4. Click 'Toolbars and Extensions'
- 5. Ensure 'Show All add-ons' is selected
- 6. Ensure 'Shockwave Flash Object' is Enabled Please Enable this if Disabled

Manage Add-ons					×
View and manage your Internet Explo	orer add-ons				
Add-on Types	Name	Publisher ^	Status	Architecture Loa	ad tim ^
Search Providers	XML DOM Document 6.0         Microsoft Windows         Enabled         32-bit ar           Microsoft Windows Third Party Application Component         32-bit ar         33-bit ar				
Accelerators	Shockwave Flash Object Not Available	Microsoft Windows Third.	. Enabled Enabled Enabled	32-bit and 6	
STracking Protection	OneNote Linked Notes Send to OneNote	Not Available Not Available		32-bit and 6 32-bit and 6	
Show:	Java(tm) Plug-In 2 SSV Helpe Java(tm) Plug-In SSV Helper	r Oracle America, Inc. Oracle America, Inc.	Enabled Enabled	32-bit and 6 0.0 32-bit and 6 0.0	1 s 0 s
All add-ons ~	<				>
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Version: 28.0.0.126 File date: Thursday, 14 Decemb More information	Type: per 2017, 12:41 PM Searc	ActiveX Control h for this add-on via default se	arch provider	Die	able
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### 3. Further information or questions

If your IT Department has any questions or requires further information related to using PicklesLive in your place of work, please ask them to reach out to Pickles IT Service Desk via email <a href="mailto:support@pickles.com.au">support@pickles.com.au</a> or via phone on 1800 005 336

### Thank you