

Pickles Privacy Collection Notice

This Privacy Collection Notice explains how Pickles Auctions Pty. Limited (ABN 32 003 417 650) and those related bodies corporate listed in section 1.7 below (**Pickles**, **“we”**, **“us”**, **“our”**) collects, uses, holds and discloses your personal information in connection with your use of the www.pickles.com.au website (**Website**) or otherwise throughout your interactions with any of Pickles physical branches or auction houses.

By providing your personal information to us, you consent to the collection, use and disclosure of your personal information in accordance with this Privacy Collection Notice and our Privacy Policy.

You also consent to receiving communications from Pickles about Pickles’ products, services, offers, promotions, news and events. You may withdraw your consent to receive marketing emails at any time by notifying us or clicking the unsubscribe button in one of our emails.

1.1 Who we collect information from

We will collect your personal information directly from you to assist us to provide our products and services to you.

1.2 What personal information we collect

We may collect the following types of personal information:

- (a) your name, residential and postal address, email address, telephone number and other contact details;
- (b) your date of birth;
- (c) driver's licence details and other identification documents;
- (d) bidding and transaction history;
- (e) payment information;
- (f) vehicle ownership and registration information; and
- (g) records of communications and interactions with Pickles.

1.3 Why we collect your personal information

We collect your personal information to:

- (a) set up and activate your account with Pickles;
- (b) verify your identity;
- (c) consider your requests and provide our products and services to you, including coordinating delivery of your goods;
- (d) facilitate and process your online bids, purchases and payments;
- (e) carry out or respond to your queries or requests;
- (f) facilitate your entry into competitions run through the Website
- (g) undertake fraud prevention activities;

- (h) meeting legal and regulatory requirements;
- (i) perform administrative and operational tasks (including risk management, systems development and testing, staff training and collecting debts);
- (j) seek your feedback, facilitate product reviews and manage any customer concerns or complaints;
- (k) conduct direct marketing of promotions, products and services that may be of interest to you; and
- (l) monitor and improve the quality of service we provide to you.

If you do not provide some or all of the personal information requested, we may not be able to provide our products or services to you.

1.4 Disclosure of your personal information

We may disclose your personal information to:

- (a) our related bodies corporate;
- (b) third party service providers to facilitate the provision of finance or relevant products to you;
- (c) third party service providers who assist us in providing services to you, improving our services, analysing trends, and conducting direct marketing of products and services that may be of interest to you;
- (d) regulatory bodies, law enforcement officials and agencies for fraud prevention, security purposes, or as required by law;
- (e) our agents; and
- (f) our successors or assigns in the event of a merger, acquisition or sale of the whole or part of our business.

Some of these recipients to whom we disclose your personal information may be located overseas in New Zealand and Malaysia.

1.5 Access, correction and complaints

You have a right to access your personal information we hold and request correction or removal of inaccurate or outdated personal information. You can also lodge a complaint about how we handle personal information.

Our Privacy Policy contains information on how to access and/or correct information, make a complaint if you believe we have not complied with our obligations under the Privacy Act 1988 (Cth), and how we will deal with such a complaint.

For more information about how we handle your personal information, please see our Privacy Policy at <https://www.pickles.com.au/about/terms-and-conditions/privacy-policy>

1.6 How to contact us

Any questions about this Privacy Collection Notice should be directed to our Privacy Officer:

In writing

Privacy Officer
Level 6, 130 Pitt Street
Sydney NSW 2000

By email

compliance@pickles.com.au

1.7 Our Businesses

This Collection Notice applies to Pickles' related bodies corporate as follows:

- (a) Oxlip Pty Ltd
- (b) PVT Sales Pty Limited
- (c) Hassall Auctions Pty Ltd
- (d) Australian Auctions Pty Ltd
- (e) Hassalls (NZ) Pty Ltd